

C Q R

PRODUCT ASSESSMENT

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<u>Participants</u>	

- [Definition](#)
- [Metrics](#)
- **World Class Performance**
- **Best Practices**
- **Best-in-Class Recognition**

I. DEFINITION

Product Assessment is verification and validation of the specified functionality and, if applicable, development cycle.

NOTES

- Functionality is taken to mean operational characteristics.
- Specified was decided after considering desired, expected, etc.
- Addition of development cycle is a good inclusion in this decision.

Product Assessment is not . . .

- Price assessment
- Produce decision-making (product decision)

II. METRICS

Product Assessment can best be measured by . . .

- Applicable ISO Metrics
- Bellcore Standards
- Industry Standards
- Customer Specific Measurements

III. PARTICIPANTS

The working group participants consisted of the following industry professionals.

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